



# AODA – Accessibility Standards for Customer Service Record of Customer Feedback Form

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Thank you for visiting Hamilton Housing Help Centre! We value all of our clients and strive to meet everyone's needs.

Please tell us the date and location of your visit:

Date:

Location:

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## 1. Were you satisfied with the customer service we provided you?

Yes	No	Somewhat
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Comments

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## 2. Was our customer service provided to you in an accessible manner?

Yes	No	Somewhat
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Comments

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## 3. Did you experience any problems accessing our goods and services?

Yes	No	Somewhat
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Comments

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Contact Information (optional)

Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

To report an AODA concern to the Government, call 1866 -515-2015. TTY: 1-800 268-7095

Thank-you,  
Management